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Community Support Edition

AllHealth Network is proud to have many partnerships with schools, law enforcement, nonprofits, corporations, individuals and others. This month, a few partnerships will be highlighted that have made a philanthropic impact in a unique way.

NAMI Arapahoe/Douglas Counties

NAMI Arapahoe/Douglas Counties is a local Colorado affiliate of the National Alliance on Mental Illness (NAMI) and a true partner to AllHealth Network. Their mission is to provide education, support, and advocacy for people whose lives are impacted by mental illness. They help families and individuals with their mental health goals including support and recovery.



NAMI Arapahoe/Douglas Counties provides support for AllHealth Network clients in many ways, including consistently scheduled Family and Connection Recovery support groups at various AllHealth Network locations. Connection Recovery Support Group is a free, peer-led support group for adults living with mental illness.

In addition to support groups, NAMI Arapahoe/Douglas Counties generously provides philanthropic support for AllHealth Network's Center Point day program for adults in many ways. They donate 50% of what AllHealth Network's Super Stars Team raises for the annual NAMI walk right back to Center Point. In November they donate funds that help provide a delicious Thanksgiving meal for clients, and in December they support a holiday celebration that enables the program to purchase holiday gifts for clients who might otherwise not receive them.

"AllHealth Network is fortunate and grateful to have such a thriving NAMI group with whom to partner. Their generosity throughout the year contributes to Center Point's programming. The Family to Family Group and Family Support Groups are great resources for the families we work with, specifically to support those who feel isolated and hopeless when their loved ones are not wanting to engage in their mental health treatment. Thank you to NAMI A/D Co for all you do to support our programs and to offer support to the community." Amy Staley, Clinical Manager, LCSW.

AllHealth Network is looking forward to increasing this partnership in 2017. NAMI Arapahoe/Douglas Counties' Board President, Jason Hopcus, will be working with AllHealth Network Peer Specialists to train them in providing Connection Recovery Support Groups, which can then be integrated into Center Point programming.

To learn more about NAMI Arapahoe/Douglas Counties click [here](#).

Jay's Valet

Jay Mills of Jay's Valet, is a well-respected member of the community who has integrated philanthropy into his own company culture by supporting thousands of nonprofits in the past 32 years with varying missions, and creating fun philanthropic initiatives in which to engage the community.



The company was founded in 1985 in Colorado and has expanded to Oklahoma, Texas, Kansas, and South Florida. The biggest part of Jay's Valet's mission statement is to help others. Jay's personal philosophy is, "surround yourself with good and kind people."

The Jay's Valet team is passionate about mental health and has been an important voice in discussions with AllHealth Network's External Relations team regarding ways to further engage the community in its work. As a result of those discussions, Jay's Valet Denver team has generously assisted with tours of AllHealth Network locations for key stakeholders and community members, which has undoubtedly created valuable relationships and interest in its programs and services.

To learn more about Jay's Valet click [here](#).

Kendra Scott

Kendra Scott, a leading fashion accessories brand inspired by the personal experiences, travel, and sense of community of its CEO, designer, and philanthropist, Kendra Scott, recently opened a store in Cherry Creek North and immediately began partnering with local nonprofits. AllHealth Network's Smart-Girl program is fortunate to be one of Kendra Scott's new nonprofit partners.

The partnership has included an in-store

fundraising event to benefit Smart-Girl last September, and will soon include a mystery jewelry pull for their annual luncheon on February 10th at the Ritz Carlton in Denver, with 100% of the proceeds benefiting Smart-Girl.

The Kendra Scott company was founded on the mantra "Family, Fashion, Philanthropy" and as the brand has grown it continues to hold philanthropy as one of its core values, with a special passion for women and children's causes.

"I am thrilled to call Denver one of our newest Kendra Scott homes! This community has an energy, friendliness and passion for giving that fits so well with our brand's core values. I look forward to connecting even more deeply and personally with our community here, and am excited to say that we'll be giving back to our local charities in a big way," shared Denver Community Relations and Events Manager, Hilary Wetmore. In the past year, the company donated \$1M and 50,000 pieces of jewelry while working with over 1,000 local and national organizations.

ABOUT KENDRA SCOTT

Sold at premiere retailers worldwide, the brand boasts a thriving web business and numerous namesake stores across the country. Kendra Scott is known for its kaleidoscope of beautiful accessories as well as the innovative and customizable Color Bar™ experience. For additional information about Kendra Scott, please contact Hilary Wetmore at 713.408.9970 or hilary.wetmore@kendrascott.com



**Smart-Girl supporters shop at Kendra Scott
Cherry Creek North**

Stories From Within

Aaron Grace

by Marilyn Spinner

Stories from Within

Aaron Grace, AllHealth Network Call Center Team Member

AllHealth Network attracts individuals from all over the globe including this issues subject, Aaron Grace. Aaron has lived in Colorado since he was a young boy, yet his story began across the ocean in England where he was born and where some of his family remain. His father was in the military and his journey took Aaron's family from England back to the United States with stops in Pennsylvania, Arizona and finally Colorado.

As a son of a military man, you might think that Aaron would have considered a career in the service; that was not his calling. Aaron was drawn (and still is) to music and entertainment. As he considered what to do with his interests and talent, he began writing rap lyrics, performing and singing. He enjoyed making music and making those around him happy. It was a difficult road, as most in entertainment will tell you, and for Aaron he needed to find a different way to support himself and his young family. As an entertainer, his art form was to send a message and communicate an idea; at the Call Center, he can use that same skill.



Aaron Grace

Aaron did not begin his call center career at AllHealth Network, in fact he started working in call centers about 20 years ago, mostly in commercial settings. About three years ago, he found his way to AllHealth Network and an opportunity unlike any of his former call center experiences. As we know, AllHealth Network's Call Center is the first point of contact to the organization and is critical in advancing client care. Aaron instantly saw the

difference in a call center at a behavioral health care organization versus what he had experienced in the corporate sector and liked it. As Aaron states, "I talk to the clients, calm them and give them hope," which is the essence of a successful exchange at the call center. For Aaron, it is about making a client feel comfortable and encouraged they will find what they are looking for in our system.

Providing useful and helpful information to the client and prospective client in the most challenging of times is critical, and Aaron is committed to making that happen. When asked to give an example of a memorable exchange, Aaron shared a story of how he provided information that assisted a child whereby the outcome was not a hospitalization but rather care able to be offered through AllHealth Network services.

Aaron credits his empathy and interest in helping others to his mother, who despite having a tough road financially, always embraced assisting and helping others when she could. Her desire to be positive, hopeful and contributing to others helped to shape Aaron's perspective on supporting and giving to those who are in need. He also believes that making others smile, and giving hope and opportunity is a reward. He is proud of the work that he and colleagues in the call center do every day, and proud of receiving acknowledgement of that work only 3 months into his employment at AllHealth Network. Aaron is the recipient of a PAWS recognition certificate for his valuable contribution to the call center and to the organization.

As a single father of three, he is keenly aware of the importance of supporting young people and understanding the nuances and challenges of growing up in today's cyber world. As a young man, he saw the effects of bullying, and as Aaron says, "as I got my weight up," I could better understand and better support those who were confronted negatively. He is very proud of his three children who are active in school and church. Aaron described his children as the best part of himself and does everything he can to encourage them to succeed and be happy.

Aaron's work at AllHealth Network has made a distinct difference and his impressions of his teammates sum it up. Aaron views the call center team as the communicators, the navigators, and those who are at the "front door" of AllHealth Network. It is an uncommon call center with particularly big-hearted and amazing team of customer oriented professionals.

In addition to all he brings to AllHealth Network, Aaron continues with his creative interests and is writing a fictional story. With Aaron's insight and ability to communicate, I know I am anxiously awaiting a future book signing.

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