# AllHealth NETWORK

# TREATMENT AGREEMENT, CONSENT & ACKNOWLEDGEMENT

#### What to expect:

**First appointment:** Your first visit will be with an admissions therapist who will provide a behavioral health assessment. At the end of this assessment, you and the therapist will discuss what services make sense. You will be assigned to a clinical provider who will be your <u>clinical care coordinator</u>. Your next appointment will be scheduled before you leave. You are welcome and encouraged to include friends and/or family at any point in your treatment process (with your written permission).

- Clinical care coordinator: This professional could be a therapist, a case manager, or other clinical provider, based on the level of care you need and agree to. You will participate in the development of your treatment plan with your clinical care coordinator. This treatment plan is your "map of care" that includes specific goals and milestones that you want to accomplish. This will also include clinical advice on when you can expect treatment to be complete. You will discuss what types of services will help you reach your goals. Your clinical care coordinator may also refer you for an appointment with a psychiatrist or a clinical nurse specialist at AllHealth Network to discuss medication.
- Medical services: As a health care agency, AllHealth Network expects frequent coordination with your
  primary care physician. In addition, if the psychiatrist or advanced practice nurse prescribes medications,
  there will be close monitoring and communication between you, the clinical care coordinator and our
  medical staff.
- Completing treatment: Our goal is for you to succeed in your treatment. When you and your care team
  determine that you have met your treatment goals and treatment is no longer indicated, your clinical
  care coordinator will discharge you from AllHealth Network care and provide referrals for aftercare if
  needed.
- Scheduling: AllHealth Network offers services at various locations and hours. We work to accommodate your scheduling needs to the best of our ability; however, your appointment may be during school or work hours. Please contact 303-730-8858 at least 2 business days in advance if you need to cancel or reschedule an appointment so that we can schedule another client.
- **Missed appointment:** Please call to cancel any appointments you are unable to keep. If you don't attend a scheduled appointment, we will call you to follow up. We want to know what the situation was that kept you from attending and work with you to solve problems, remove barriers, address your concerns, and attend to your recovery goals quickly and with exceptional care.
- Exceptional care and staying in touch: Please notify AllHealth Network of any changes in your telephone number, address, and/or your insurance coverage immediately, by calling 303-730-8858. If you are unhappy with services, please communicate this to any of your providers so we can find solutions to your concerns. You may also call the AllHealth Network Client Representative at 303-347-6405, who will work with you to resolve any concerns that you may have.
- Client decision to stop treatment: If you decide to stop treatment before your goals are met, please contact us so we can close your chart. If you stop treatment without contacting us, we will notify you by letter that we are discharging you and provide information about resources outside of AllHealth Network. With your written permission, we will send your records to a new provider. If you are being prescribed medications, we can provide a plan for safely stopping medications. You may contact us to request a limited prescription (generally 30 days) while you find another provider. Your primary care physician may be able to continue to provide you with medication services. Discharging from AllHealth Network means you will not be able to receive any further behavioral health treatment or medication. If you would like to start treatment again please call Central Access at 303-730-8858.

### **Advance Directives**

#### What is an Advance Directive?



According to CMS-2104-F, Section 438.6(i)(1) and Colorado State law CRS 15-18.101-113, every competent adult has the right to make determinations on medical treatments, including the right to accept or refuse medical care and to exercise an Advance Directive. Advance directives are instructions written by you that inform your physician of your preferred treatment in the event of your incapacitation. It also allows you to designate a medical decision maker to make choices for you in the event that you are unable.

These laws require us to ask if you have an Advance Directive. While we are not able to assist you with completing advance directives, we will provide you with information and resources to support your decision making process.

#### **Colorado Recognizes These Advance Directives:**

Living will – (also known as Declaration as to Medical Treatment) This document tells your doctor how to proceed with life sustaining measures if you have a terminal illness or are in a persistent vegetative state and are unable to communicate your wishes. A living will also allow you to designate organ donation and the designation of your remains in the event of your passing. CPR Directive –Allows for you to make your wishes known as to which methods, if any, you would like performed in the event your heart or breathing stops.

Medical Durable Power of Attorney – Allows for you to appoint a decision maker in the event you are terminally ill and unable to make your wishes known. The appointed decision maker would be designated as your "agent" and is expected to make decisions about your care when you are no longer able.

Proxy Decision Maker – Allows for the appointment of a designated decision maker if one has not already been appointed in the event you are unable to make decisions for yourself.

#### **AllHealth Network and Advance Directives**

Advance directives are not a requirement for you to receive care at AllHealth Network. It is your responsibility to provide your advance directive to AllHealth Network. If you provide us with your advance directive, AllHealth Network will provide care according to your written wishes, except as recognized in the Colorado Medical Treatment Decision Act (C.R.S. 15-18-102). You may amend or revoke an advance directive by informing the AllHealth Network privacy officer in writing to 155 Inverness Drive West, Englewood CO 80221.

#### If your provider refuses to honor your advance directives you can:

- Call the Colorado Department of Public Health and Environment at: (303) 692-2980
- Or write to: Colorado Department of Public Health and Environment 4300 Cherry Creek Drive South Denver CO 80246-1530 or go to this website: http://www.colorado.gov/cs/Satellite/CDPHE-EM/CBON/1251589738636

This document is for your information only. It is not legal advice about advance directives. If you have questions, please consult an attorney who has experience with advance directives. You can visit <a href="www.coloradoadvancedirectives.com">www.coloradoadvancedirectives.com</a> for additional information on creating advance directives.



#### **FEE/BILLING POLICY**

Thank you for choosing AllHealth Network as your behavioral health care provider. We are committed to providing you with outstanding care at the most affordable cost. In order to achieve these goals, we need your assistance and understanding of our financial policy.

ALL CO-PAYMENTS, CO-INSURANCE, DEDUCTIBLES AND/OR NON-COVERED SERVICES ARE DUE AT THE TIME OF SERVICE. WE ACCEPT CASH, CHECK AND MAJOR CREDIT CARDS.

<u>MEDICAID ONLY:</u> If you have other insurance in addition to Medicaid you must provide that information immediately. Failure to do so is FRAUD. Medicaid is always the insurance payer of last resort.

- •AllHealth Network is authorized to receive direct payment from your insurance carrier for any behavioral health and/or medical benefit services being rendered.
- •ALL non-covered services must be paid for at the time of service. These services and their associated fee will be discussed with you prior to providing the service.
- •As a courtesy, upon presentation of your current valid insurance card we will bill your insurance carrier. However, the entire balance is your responsibility whether the insurance company pays or not. Your insurance policy is a contract between you and your insurance company. We are not party to that contract.
- •It is your responsibility to make sure that the insurance card provided is the most current and that all the personal information is correct including your name, date of birth and primary care physician (if applicable).
- •In the event that your insurance coverage changes to a plan in which we are a non-participating provider, you are responsible for payment in full at the time service is rendered.
- •Financial assistance is available for qualified clients by providing current proof of income, proof of dependent(s) and proof of address. (A list of appropriate documents is available upon request)
- •We reserve the right to add 25% of the total delinquent amount if your account is to be sent to an outside collection agency.
- •We reserve the right to charge a \$35.00 Insufficient Funds (ISF) Fee for any returned items (checks and/or credit/debit card transactions).
- •We reserve the right to charge a \$30.00 No-Show Fee for all appointments cancelled without 24 hours advanced notice.
- •Review of this financial policy and the completion of a financial intake are required annually.
- I understand that by signing this fee agreement, I agree to treatment and committing to regular on-time attendance for all of my appointments. I understand that attending sessions will help me reach my treatment goals. I further understand and agree that two missed appointments or late cancellations in

90 days, failure to pay required co-payments or any combination thereof, will result in my care being moved to an alternative level of care, outreach attempts, or discharging me as a client if I don't respond. I understand that payment is due at the time of service. I understand that outstanding fees must be paid in order for me to be considered for re-admission. I am welcome to call admissions at 303-730-8858 to be considered for future services.

## Allhealth Network Consent \_No Consent for treatment: I voluntarily consent to evaluation and treatment for myself, or my minor child or ward, by qualified health care providers at AllHealth Network. I am aware that care and treatment is not an exact science and acknowledge that no guarantees have been made to me as to the result of treatment. I understand that I have the right to consent to, or refuse to consent to, a proposed treatment and have the right to a second opinion regarding my diagnoses and my individualized course of treatment. No Consent for follow-up contact: I grant permission to the staff of AllHealth Network to contact me after my discharge from your services to obtain information for follow-up purposes only. All information obtained by AllHealth Network will be confidential, as defined by state and federal laws and regulations. No Consent for telepsychiatry services: Should I need psychiatric services at an AllHealth Network site where a prescriber is not at the same location, I grant permission to the staff at AllHealth Network to utilize telepsychiatry services. Telepsychiatry is the delivery of psychiatric services using interactive audio and visual electronic systems where the psychiatrist and the client are not in the same physical location. The interactive electronic systems used in telepsychiatry incorporate network and software security to protect the confidentiality of client information and audio and visual data. I have the right to withhold or withdraw my consent to the use of telepsychiatry during the course of my care at any time. I understand that the laws that protect the privacy and confidentiality of medical information also apply to telepsychiatry. I understand that the technology used by the prescriber is encrypted to prevent the unauthorized access to my private medical information. I understand that my withdrawal of consent will not affect any future care or treatment. I understand that the prescriber has the right to withhold or withdraw their consent for the use of telepsychiatry during the course of my care at any time as well. \_No Do you have an advance directive? Advance directives are written instructions that express your wishes about the kinds of medical care you want to receive in an emergency. If you wish, we can put a copy of your advance directives into your medical file. If you do not, you are welcome to talk with your primary care provider or call your insurance or Medicaid organization. By initialing below I am acknowledging that I have been given/offered a copy of the following: AllHealth Network Welcome Letter and copies of all signed documents \_Treatment Agreement, Consent & Acknowledgement Notice of Privacy Rights, including Confidentiality of Alcohol and Drug Use Client Financial Information and Policy Client Date of Birth Date Signed Client/Guardian Signature **Printed Name**

Date

Witness of AllHealth Network Representative





						Date of birth:
Client name:					=	, ,
		T				
Race (select all that apply):		_	Ethnicity:			Gender that the client
☐ American Indian/Alaskan		☐ Cubar				identifies with:
☐ Asian		☐ Mexic				☐ Female
			o Rican			☐ Male
☐ Caucasian			Hispanic			
☐ Native Hawaiian/Pacific Islande	r	☐ Declin				
☐ Declined		□ Not A	pplicable			
Marital Status:						Sexual Orientation:
☐ Never Married ☐ Married ☐ N	Married, separa	ted 🗆 Div	orced 🗆 Wido	wed		☐ Bisexual
						☐ Gay/Lesbian
Living Arrangement:						☐ Heterosexual
□ Alone	☐ With moth		☐ With rela			☐ Other
☐ With partner/significant other			☐ With gua			☐ Declined
☐ With spouse	☐ With sibling		□ With unr	elated person(s)		Preferred Pronoun:
☐ With children	☐ Foster pare	ent(s)				☐ He ☐ She
						☐ Xe ☐ They
Family Members in the Home						
Name(s):				DOB or Age	(circle)	Relationship to client:
			_		M or F	
					M or F	
			<del></del>		M or F	
			<del></del>		M or F	
			_		M or F	
Emergency Contact: (You must also	complete a Relea	ase of Infor	mation form)			Phone:
			_			
Name				Relations	hin	
Medical Decision-Making Authori	ty for minors			Relations	silib	
ivieuicai Decision-iviaking Authori	ty for fillifors					
			_			
Name			_			Relationship
Name						
						Relationship
Place of Residence:	£!!\		] Ct	C		□ ATU (adulta and A
☐ Independent living (alone or w/	ramily)		Correctional			☐ ATU (adults only)
☐ Inpatient			Supported ho	=		☐ Sober living
☐ Halfway house				eatment/group		☐ Group home (adult)
☐ Boarding home (adult)			] Homeless			☐ Other residential facility
☐ Foster home (youth)			Nursing home			
Residential facility (MH adult)			Assisted Livin	g		Disabilities:
Current Primary Role	wook)		Ctudont lane	lios to ago 0 10 :	(برامد	(choose all that apply)
☐ Employed (Full time 35+ hours/			] Student (app ] Volunteer	lies to age 0-18 o	(אוווכ	□ None
☐ Employed (part time ≤ 35 hours	/ WEEK					☐ Deaf/severe hearing loss
☐ Unemployed			] Homemaker ] Disabled			☐ Blind/severe vision loss
☐ Military ☐ Retired			I Disabled I Inmate			☐ Traumatic Brain Injury
☐ Supported Employment				these are state de	esianated	☐ Learning disability
			ategories			☐ Developmental disability

Gross annual household income		Number of depende				
Number of individuals supporte	d by income:	ı	children:			
Does the client recei	ve <b>SSI</b> ? □ Yes □ No	Does the client recei	ve <b>SSDI</b> ?			
<b>Educational Status</b>	☐ Pre-kindergarten	☐ Grade 6	☐ Some college			
	☐ Kindergarten	☐ Grade 7	☐ College degree			
	☐ Grade 1	☐ Grade 8	☐ Master's degree			
	☐ Grade 2	☐ Grade 9	☐ Doctoral degree			
	☐ Grade 3	☐ Grade 10				
	☐ Grade 4	☐ Grade 11				
	☐ Grade 5	☐ Grade 12 or GED				
School Information (if currently i	n school)					
Name of school						
School Address		City Stat	te Zip			
Tobacco Status:						
☐ Current smoker/tobacco use	r—every day	☐ Former smoker/tobacco user				
☐ Current smoker/tobacco use	r—periodically	☐ Never a smoker/tobacco use	r			
☐ Smoker/tobacco user—curre	nt status unknown	☐ Unknown if ever smoked/use	ed			
Presence of mental health prob	olem (select one):					
☐ Longer than 1 year		Previous or Current Services (check all that apply):				
☐ One year or less		☐ Juvenile Justice				
History of Mental Health Service	ces (check all that apply):	☐ Adult Corrections				
☐ Inpatient		☐ Developmental Disabilities				
Number of prior psychiatric	hospitalizations:	☐ Special Education				
☐ Other 24-hour		☐ Child Welfare				
☐ Partial Care		☐ Substance Abuse				
☐ Outpatient		□ None				
□ None						
Number of arrests in past 30 da	ays:					
Pregnant? ☐ Yes ☐ No						
Veteran? ☐ Yes ☐ No						
Does the client have a history of	Does the client have a history of trauma? ☐ Yes ☐ No					



First Name:		Date: _		Client I	D:		
Complete if 18 yrs. or	older	Healthy Day	S				
Would you say that in g	eneral your health is: <b>(Ci</b>	rcle one)					
Excellent	Very Good	Good	Fair	Poor			
	r physical health, which	includes physical il	lness and in	jury, for how ar	ny days during the past		
30 days was your physic Number of Day	s: <b>(0-3</b> 0	0 days)					
days during the past 30	Now thinking about your mental health which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good?  Number of Days: (0-30 days)						
During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreations?  Number of Days: (0-30 days)							
Complete if age 5-17	Pedia	atric Global H	lealth				
Who is answering this fo	orm? (Circle One)	Parent/Gu	ıardian	Child			
In general, would you sa	ay your/your child's heal	th is: (Circle one)					
Excellent	Very Good	Good		Fair	Poor		
In general, would you sa	ay your/your child's qual	ity of life is: (Circle	one)				
Excellent	Very Good	Good		Fair	Poor		
In general, how would y	ou rate your/your child'	s physical health : (	Circle one)				
Excellent	Very Good	Good		Fair	Poor		
In general, how would y	ou rate your/your child'	s mental health, inc	cluding thei	r mood and the	ir ability to think? (Circle		
Excellent	Very Good	Good		Fair	Poor		
How often do you/your	child feel sad? (Circle or	ne)					
Never	Rarely	Sometime	s	Often	Always		
How often do you/your	child have fun with frier	nds? (Circle one)					
Never	Rarely	Sometime	s	Often	Always		
How often do your pare	nts listen to your ideas/	you listen to your c	hild's ideas	? (Circle one)			
Never	Rarely	Sometime	s	Often	Always		



First Name:	Date:
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Compl	lete if 13 yrs. or older PHQ-9				
any of	he last 2 weeks, how often have you been bothered by the following problems?  I'' to indicate your answer)	Not At All	Several Days	More Than Half The Days	Nearly Every Day
1.	Little interest or pleasure in doing things?				
2.	Feeling down, depressed, or hopeless?				
3.	Trouble falling or staying asleep, or sleeping too much?				
4.	Feeling tired or having little energy?				
5.	Poor appetite or overeating?				
6.	Feeling bad about yourself — or that you are a failure or have let yourself or your family down?				
7.	Trouble concentrating on things, such as reading the newspaper or watching television?				
8. have	Moving or speaking so slowly that other people could noticed? Or the opposite — being so fidgety or restless that you have been moving around a lot more than				
usual?	,				
9.	Thoughts that you would be better off dead or of hurting yourself in some way?				
	Client ID:				
10. these	If you checked off any problems, how difficult have problems made it for you to do your work, take care of things at home, or get along with other people? (Circle	Not Difficult At All	Somewhat Difficult	Very Difficult	Extremely Difficult

Comple	ete if 13 yrs. or older GAD-7				
	e last 2 weeks, how often have you been bothered by the ng problems?	Not at	Several	Over Half of the	Nearly
(Use "✔	" to indicate your answer)	all	Days	Days	Every Day
1.	Feeling nervous, anxious, or on edge?				
2.	Not being able to stop or control worrying?				
3.	Worrying too much about different things?				
4.	Trouble relaxing?				
5.	Being so restless that it's hard to sit still?				
6.	Becoming easily annoyed or irritable?				
7.	Feeling afraid as if something awful might happen?				
8.	If you checked off any problems, how difficult have these problems made it for you to do your work, take care of things at home, or get along with other people? (Circle One)	Not Difficult At All	Somewhat Difficult	Very Difficult	Extremely Difficult

Client ID#



# Brief Addiction Monitor (BAM)

Name	e:			[	Date:		
						ohol and drug use, etc. The	
quest	ions generally ask (	about the past 3	0 days. Please co	onsider each ques	tion and answer	as accurately as possible.	•
1.	In the past 30 day	•	ou say your phy ery Good (1)		peen? □ Fair (3)	☐ Poor (4)	
2.	In the past 30 day $\Box_0$ (0)			ve trouble falling		g asleep?	
3.	In the past 30 day	ys, how many da	ays have you fel	t depressed, anxi	ous, angry or ve	ery upset throughout mos	t of
		□1-3 (1)	□ 4-8 (2)	□ 9-15 (3)	□ 16-30 (4)		
4.	In the past 30 day			k ANY alcohol? □ 4-8 (2)	□ 9-15 (3)	□ 16-30 (4)	
5.	are a woman)? [0	One drink is con				nn) or at least 4 drinks (if unce can/bottle of beer o	-
	ounce glass of wi		□ 4-8 (2)	□ 9-15 (3)	□ 16-30 (4)		
6.	In the past 30 day	ys, how many da	ays did you use	any illegal or stre	et drugs or abus	se any prescription	
		#8) (0)	□ 1-3 (1)	☐ 4-8 (2)	□ 9-15 (3)	☐ 16-30 (4)	
7.	In the past 30 day	• •		any of the follow	ing drugs:		
			□ 4-8	□ 9-15	□ 16-30		
		l/or Tranquilize	rs (benzos, Valiu	m, Xanax, Ativan	, Ambien, barbs	, Phenobarbital, downers	5,
	etc.)?	□ 1-3	□ 4-8	□ 0-15	□ 16-30		
	7C. Cocaine and/		— <del>4-</del> 8	— 9 <del>-</del> 13	□ 10-30		
	□ 0	□ 1-3	☐ 4-8	□ 9-15	□ 16-30		
		ants (amphetan	nine, methamph	etamine, Dexedr	ine, Ritalin, Add	lerall, speed, crystal meth	ı, ice
	etc)?	□ 1-3	Пио	□ 9-15	□ 16-30		
	•	_	_			Percocet, Vicodin, Fentar	ıvl.
	etc.)?						-,-,
	□ 0	□ 1-3	☐ 4-8	□ 9-15	☐ 16-30		
	7F. Inhalants (glu	les, adhesives, n $\square$ 1-3	nail polish remov	ver, paint thinner, $\square$ 9-15			
	· ·		. •		☐ 16-30 enadryl, Ephedra	a, other over-the-counter	or
	unknown medica	•		•		.,	٠.
	$\Box$ 0		4-8	9-15	☐ 16-30		

8.	In the past 30 days, how much were you bothered		drink alcohol or use	drugs?
	$\square$ Not at all (0) $\square$ Slightly(1) $\square$ Mo	derately(2)	onsiderably(3) $\Box$	Extremely(4)
9.	How confident are you in your ability to be comple days?	tely abstinent (clean)	from alcohol and drug	s in the next 30
	$\square$ Not at all (0) $\square$ Slightly(1) $\square$ Mo	derately(2)	onsiderably(3) $\Box$	Extremely(4)
10.	In the past 30 days, how many days did you attend $\Box$ 0 (0) $\Box$ 1-3 (1) $\Box$ 4-8 (2)		e AA or NA to support 6-30 (4)	your recovery?
11.	In the past 30 days, how many days were you in are increased risk for using alcohol or drugs (i.e., arour 0 (0) 1-3 (1) 4-8 (2)	id risky "people, place	<i>.</i>	out you at an
12.	Does your religion or spirituality help support your ☐ Not at all (0) ☐ Slightly(1) ☐ Mo		onsiderably(3) $\Box$	Extremely(4)
13.	. In the past 30 days, how many days did you spend $\Box$ 0 (0) $\Box$ 1-3 (1) $\Box$ 4-8 (2)	much of the time at w $\Box$ 9-15 (3) $\Box$ 16	_ ·	olunteer work?
14.	. Do you have enough income (from legal sources) to clothing for yourself and your dependents?  ☐ No (0) ☐ Yes (4)	o pay for necessities su	ıch as housing, transp	ortation, food and
15.	In the past 30 days, how much have you been both members or friends?	ered by arguments or	problems getting alor	ng with any family
	$\square$ Not at all (0) $\square$ Slightly(1) $\square$ Mo	derately(2) $\Box$ Co	onsiderably(3) $\Box$	Extremely(4)
16.	. In the past 30 days, how many days did you contac supportive of your recovery?	•	ny family members o	r friends who are
	$\square$ 0 (0) $\square$ 1-3 (1) $\square$ 4-8 (2)	□ 9-15 (3) □ 16	6-30 (4)	
17.	. How satisfied are you with your progress toward a $\square$ Not at all (4) $\square$ Slightly(1) $\square$ Mo			Extremely(4)
<u>For</u>	Office Use Only:			
Use	e: Sum of items 4, 5, and 6:			
Risl	k Factors: Sum of items 1, 2, 3, 8, 11, and 15:			
Pro	otective Factors: Sum of items 9. 10. 12. 13. 14. and	16:		

# **CLIENT MEDICAL HISTORY INFORMATION**



Last Name:		First Na	me:		M.I.	Date of	f birth:
	llowing questions rela	•					
When was your last a	nnual physical exam?	☐ Never	☐ 0-12 Mont	hs 🗆 1-5 years	s □ 5+	years	□ Unknown
When was your last d	ental appointment?	☐ Never	☐ 0-12 Mont	hs 🗆 1-5 years	s □ 5+	years	□ Unknown
When was your last fl	u shot?	☐ Never	□ 0-12 Mont	hs 🗆 1-5 years	5 - 5+	years	□ Unknown
Are you currently pre	gnant?	□ No	□ Yes □	Not applicable	(N/A)		
Do you currently expe	erience any pain?	□ No	☐ Yes	Use thi	is scale to	determin	ne your pain level
Pain level	Pain location			No Pain		Modera Pain	
Pain level	Pain location			0 1	2 3	4 5	6 7 8 9 10
Pain level	Pain location				(%)	( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( (	6 8 10
Please provide us wi	th the following inforr	mation relat	ed to your phy	sical health:	-		0 0 10
•	r present		listory of condi		☐ Curr	ent – No	ot receiving treatment
☐ Curre	ent - Receiving treatme	ent 🗆 I	nformation Un	available			
Diabetes: ☐ Never present ☐ History of condition ☐ Current – Not receivin ☐ Current - Receiving treatment ☐ Information Unavailable				ot receiving treatment			
	Never present		History of cond		☐ Curr	ent – No	ot receiving treatment
□с	urrent - Receiving trea	itment 🗆 I	nformation Un	available			
Over/Underweight:	<ul><li>☐ Never present</li><li>☐ Current - Receiving</li></ul>	g treatment		of condition ation Unavailable		ent – No	ot receiving treatment
Sleep Problems:	☐ Never present☐ Current - Receiving	g treatment	•	of condition ation Unavailable		ent – No	ot receiving treatment
Please list medication	ns you are currently ta	king:					
Name		Dosage		Frequency		1	Prescribed By
Primary Care Physici	an (PCP) and preferred	d pharmacy	Information				
Name of Primary Care	Physician:						
Phone Number of Prim	ary Care Physician:						
Preferred Pharmacy Na	ame:						
Preferred Pharmacy Ph	none Number:						
							<del></del>

<b>How well do you hear without hearing aids?</b> ☐ Adequate ☐ Minimal issues ☐ Moderate issues	
☐ Severe issues ☐ Decline to answer	
How well do you see without visual aids? ☐ Adequate ☐ Minimal issues ☐ Moderate issues	
☐ Severe issues ☐ Decline to answer	
Without wanting to, have you lost or gained a significant amount of weight in the last 6 months?   Yes  No	
Has your physician ever informed you that you have, or at risk for, disease because of your weight? $\square$ Yes $\square$ No	
Have you ever been hospitalized for an eating disorder?   Yes   No	
Have you ever been diagnosed with an eating disorder? ☐ Yes ☐ No	
Do you need help controlling use of illicit substances (alcohol, marijuana, opiates, stimulants, hallucinogenic, etc.)?   Yes	۷o
Has anyone told you that you may have a problem with drugs or alcohol? $\square$ Yes $\square$ No	
x	
Client Signature or Parent/Legal Guardian Signature Date	_
Chefit Signature of Farenty Legal Guardian Signature	
Below is for internal use only)	
Reviewed by: (Clinical Assessment Specialist)  Date	

Client ID#

AllHealth NETWORK

#### AllHealth Network

155 Inverness Drive West Englewood CO 80221

#### RELEASE OF INFORMATION OR AUTHORIZATION FOR 42 C.F.R. PART 2

I,			
		Last Name	Consumer's Date of Birth
Al	lHealth Network to obtain information from, a	nd share infor	mation with: My identified health insurance
COI	npany including Medicaid or Medicare		
Inf	formation related to Substance Abuse may inc	lude:	
	<ul> <li>Assessment/Diagnosis/Family History</li> </ul>		<ul> <li>Medical Information/Medications Prescribed</li> </ul>
	<ul> <li>Treatment Summary and Recommendation</li> </ul>	ons	<ul> <li>Drug/Alcohol History and Treatment</li> </ul>
	<ul> <li>Psychological Testing/Consultation</li> </ul>		Service Plans
	, 0		
	By checking this box I hereby authorize AllH	lealth Networl	k to disclose my health information, including information
rel	ated to my treatment for alcohol and/or drug ab	use, for the pu	rpose of AllHealth Network submitting claims for payment
to	my insurance company. ( <u>Services may not be co</u>	onditioned or 1	refused if consumer refuses to sign.)
•	I understand that information to be released,	/authorized m	ay include information regarding the following
	condition(s):		
	<ul> <li>Drug Abuse</li> </ul>		Psychiatric Conditions/Treatment
	<ul> <li>Alcoholism or Alcohol Abuse</li> </ul>		HIV / Auto Immune Deficiency Syndrome (AIDS)
•	I understand that AllHealth Network may no	ot condition to	eatment, payment, enrollment or eligibility for
	benefits on whether I sign or not.	J. COLLULIVIOII VI	••••••••••••••••••••••••••••••••••••••
•		nertains to the	diagnosis and treatment of alcoholism and drug abuse,
	I understand that the confidentiality of the in		
•			t any time by giving verbal or written notice to
			eady been taken in reliance on it. Without such
			//, or if left blank, two years from the
	date of my	piic oii	, or it left blank, two years from the
	tate of my		
	signature, or as of the action or event of		
•		ign this form	subject to the conditions noted above or if I sign I am
	entitled to a copy of the signed form.	-8	,
	constant of a copy of the original rotter.		
	Signature of Consumer/Parent/Legal Represe	 entative	Relationship to Consumer
	, , , , , ,		1
_	Date V	Vitness	

**NOTICE TO WHOM THIS INFORMATION IS GIVEN:** This information has been disclosed to you from records protected by Federal confidentiality rules (42 CFR part 2). The Federal rules prohibit you from making any further disclosure of this information unless further disclosure is expressly permitted by the written consent of the person to whom it pertains or as otherwise permitted by 42 CFR part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The Federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

<sup>\*</sup>A copy/facsimile of this Release / Authorization is as valid as the original.

<sup>\*\*</sup>If applicable, an assessment of the minimum necessary amount of information required has been applied to this release/authorization.



Interstate Compact Unit 940 N Broadway Denver, CO 80203 P 303.763.2408 F 303.861.1548 DOC\_interstatetreatment.state.co.us

#### **Out of State Offender Form**

The following questions must be answered by all adult clients seeking admission to this program for any education or treatment; as required by Colorado law. Refusal to cooperate, or failure to provide complete or accurate information, including failure to sign a release of information to the referring criminal justice agency, will result in a denial to attend the treatment program and notification of authorities, in accordance with the requirements in C.R.S. 17-27.1-101.

1)	Are you required to report your treatment progress of Probation, Adult Diversion Program, or DMV?	or completion to any Court, Depart Yes	ment of Correction	ons, Parole,
2)	Do you have any pending cases, Probation/Parole sup	pervision, or warrants in any other	state? 🗌 Yes	□ No
If yes t	o 1 or 2, please answer the following questions:			
3)	In what state was the crime committed?			
4)	Who are you to report the treatment to? (Example: Court, Judge, Probation Parole, etc.		-	
5)	Are you, or will you be under the supervision of a Pro	bation or Parole Officer in Colorad	o? 🗆 Yes	□No
6)	<b>For DUI Offenders Only</b> : Are you seeking education of privileges as the result of an alcohol or drug related do so?			_
Yo	ur name:	Date of Birth:		
Soc	cial Security Number:	Place of Birth:		
Sig	nature:	Today's Date:		-
If y	you answered "Yes" to 1 or 2 above, please provide the  Name, address and phone number of your  Probation officer, parole officer, judge	ne following:		
	Or diversion officer.			

A copy of your probation, parole, court or diversion order, including treatment requirements must be included.



#### FEE/BILLING POLICY

Thank you for choosing AllHealth Network as your behavioral health care provider. We are committed to providing you with outstanding care



at the most affordable cost. In order to achieve these goals, we need your assistance and understanding of our financial policy.

# ALL CO-PAYMENTS, CO-INSURANCE, DEDUCTIBLES AND/OR NON-COVERED SERVICES ARE DUE AT THE TIME OF SERVICE. WE ACCEPT CASH, CHECK AND MAJOR CREDIT CARDS.

I understand that responsibility for payment of services for myself and my dependents is mine; due and payable at the time services are rendered, unless financial arrangements have been pre-made.

As a courtesy, upon presentation of your current valid insurance card we will bill your insurance carrier. However, the entire balance is your responsibility whether the insurance company pays or not. Your insurance policy is a contract between you and your insurance company. We are not party to that contract.

You are responsible to know what services your insurance covers. You understand that should your insurance not cover specific services you may be responsible for the cost of those services.

Financial assistance is available for qualified clients who are lawfully present in the United States and who can provide current proof of income, dependent(s) and address. A list of appropriate documents is available upon request.

It is your responsibility to make sure that the insurance card provided is the most current and that all the personal information is correct including your name, date of birth, address and telephone number along with your primary care physician (if applicable). In the event that your insurance coverage changes to a plan in which we are a non-participating provider, you are responsible for payment in full at the time service is rendered.

AllHealth Network is authorized to receive direct payment from your insurance carrier for any behavioral health and/or medical benefit services being rendered.

AllHealth Network reserves the right to charge a \$35.00 Insufficient Funds Fee for any returned items (checks and/or credit/debit card transactions).

AllHealth Network reserves the right to charge a \$30.00 No-Show Fee for all appointments cancelled without 24 hours advanced notice

AllHealth Network reserves the right to add up to 25% of the total delinquent amount if your account is to be sent to an outside collection agency. You understand that you are responsible for all costs of collection including attorney fees, collection fees of 30%, and any additional court costs.

Review of this financial policy and the completion of a financial intake are required annually.

#### Consent

appointments. I understand tha two missed appointments or lat result in my care being moved t understand that payment is due	t attending sessions will he e cancellations in 90 days, o an alternative level of ca at the time of service. I un m welcome to call admissi	treatment and commit to regular on-time attelp me reach my treatment goals. I further unfailure to pay required co-payments or any core, outreach attempts, or discharging me as anderstand that outstanding fees must be paid ons at 303-730-8858 to be considered for future.	derstand and agree that ombination thereof, could client if I don't respond. I in order for me to be
Client Signature	 Date	AllHealth Network Representative	 Date

### **CLIENT FINANCIAL INFORMATION AND FEE AGREEMENT FORM**



Check One: N		1	lient's Last			First Nam			M.I.	Change Client's Date of Birth	
	<del></del>				T						
Client's Social Secu				<del></del> _		Policy Effective	Date:				
PERSON FINAN Relationship to Clie				IT					Posnon	sible SSN	
· '	•	3) Dependent	•	ent/Guardian	5) Other		_	_	Respon		
Last Name				First Name Responsible Party's DOB				M.I.			
Street Address				City		State		Zip Code			
Home Phone				Work Phone	e & Ext.		Place of	f Employment			
PRIMARY INSU	IRANCE PO	OLICY HOLDEI	R								
Policy Holder's Las	t Name			First Name					M.I.	Policy Holders SSN	
Insurance Compan	y Name		l .							Policy Holder's DOB	
Policy Holder's Employer									Insurance Co. Phone #		
Policy #		Gro	oup#			Insura	nce Type	e: (Please Circ	le) l = In	dividual F = Family O = Other	
SECONDARY INSURANCE (ONLY COMPLETE IF YOU					IF YOU H	AVE A SECON	D INSU	RANCE PLA	N)		
Policy Holder's Last Name				First Name M.I.					Policy Holder' SSN		
Insurance Compar	ny Name		1							Policy Holder's DOB	
Policy Holder's Employer									Insurance Co. Phone #:		
Policy # Group #		oup#	Insurance Type: (Please Circle				le) I = Inc	dividual F = Family O = Other			
			То В	e Complet	<b>ed By</b> AllHe	ealth Network	k				
Gross Annual Income			SLIDING SCALE DOCUMENTATION								
# Of Dependents (include self)			PROOF OF	F INCOME TYPE				PERCENTAGE OF CHARGES TO PAY			
# Of Dependent Childrer	1			DEPENDENTS		MI		MEDICAID APP	MEDICAID APPLICATION OUTCOME		
ADDRESS VERIFICATION DOCUMENTATION TYPE											
		1.1 = 1									
inf inf <b>the</b>	ormation All ormation co e Network th	Health Network mpletely and to the assigned Fee(s	has receive the best of s)/Insurance	ed from my in my knowledg ce Fee(s).	nsurance con ge. I have rec	npany and are su eived a copy of th	ibject to ne form.	change. I hav I agree to ass	e complet ume respo	ate based on the ed the requested onsibility and pay	
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pa <sup>.</sup> Ara	yment to be apahoe/Dou	efits and rights to made directly to glas Mental Healt such services.						al Health Netv	vork, and	authorize	
Clie	ent Signature	e		 Date		AllHealth	Network	< Representat		 Date	

## **Notice of Client Rights**

As a client at AllHealth Network, you have certain rights. It is important you know what those rights are. If you have questions about these rights, please call 303-347-6405. We want to help you understand your rights. We want to make sure you are being treated fairly.

#### You have the right to:

- Be treated with respect and due consideration for your dignity and privacy
- Be treated equally without discrimination based on race, color, national origin, religion, age, sex, gender, financial status, political affiliation, sexual orientation, or disability
- Get culturally appropriate and competent services from AllHealth Network providers
- Get services from a provider who speaks your language or get interpretation services in any language needed
- Get information in a way that you can easily understand
- Be a part of discussions about what you need and make decisions about your care with your providers
- Have an individual plan for services and be a part of developing it.
- Get a full explanation from us about:
  - You or your child's diagnosis and condition,
  - Different kinds of treatment that may be available,
  - What treatment and/or medication might work best, and
  - What you can expect
- Be free from any form of restraint or seclusion used as a means of convincing you to do something you may not want to do, as a punishment, or for convenience of staff
- Know about any fees you may be charged
- To request a change in the people providing your care.
- Be notified quickly of any changes in services or providers
- Get written information on advance medical directives
- Get a second opinion if you have a question or disagreement about your treatment
- Make a grievance (complaint) about your treatment to AllHealth Network without retaliation. You may choose someone else to represent you when you make a complaint.
- Get information about and help with grievances and appeals
- Have an independent advocate help with any questions, problems, or concerns about the mental health system
- Express an opinion about AllHealth Network services to state agencies, legislative bodies, or the media without your services being affected
- Exercise your rights without any change in the way AllHealth Network providers treat you
- Have your privacy respected. Your personal information can only be released to others when you give your
  permission or when allowed by law. There are exceptions to this that can be found in the Notice of Privacy
  Practices.
- Know about the records kept on you while you are in treatment and who may have access to your records
- Get copies of your treatment records and service plans and ask AllHealth Network to change your records if you believe they are incorrect or incomplete
- To know the names, professional status, and experience of the staff that are providing services
- Any other rights guaranteed by statute or regulation (the law)
- To receive services in the least restrictive environment, as allowable
- To know that sexual intimacy in a professional relationship is never appropriate. You should report this to the Department of Regulatory Agencies.
- Have an advance directive and have AllHealth Network comply with it.

#### **Additional Rights**

If you are receiving treatment at AllHealth Network's Acute Treatment Unit (ATU) or Crisis Stabilization Unit (CSU), you have these additional rights:

- To receive and send mail; no incoming or outgoing mail will be opened, delayed, held, or censored by AllHealth Network
- To have access to letter writing materials including postage, and to have staff members help write and mail
   letters
- To have access to a telephone, both to make and receive calls in privacy
- To be able to meet with visitors
- To wear your own clothing that meets safety guidelines for the unit
- To refuse to take psychiatric medications, unless medications are ordered for you by the court or you are an imminent danger to self or others
- To not be fingerprinted unless required by law
- To refuse to be photographed except for facility identification and the administrative purposes of the facility
- To receive 24 hour notice before being transferred to another facility unless there is an emergency, and to have AllHealth Network notify someone of your choosing about the transfer
- To retain and consult with an attorney
- To have the opportunity to vote in primary and general elections

#### **How to Complain about your Services**

If you are unhappy with AllHealth Network you can talk to a Client Representative at AllHealth Network. We will try to make things better and help you fix any issues you may have. To file a complaint, please call 303-347-6405. We will call you back within 2 business days. We will work hard to resolve your complaint quickly; you will hear from us again in no more than 15 working days from the date you complained.

To make a complaint in writing, please contact:

AllHealth Network Attn: Client Representative 155 Inverness Dr. W.; Suite 200 Englewood, CO 80112

#### **Other Important Numbers**

You have the right to contact people outside AllHealth Network about your concerns. These are some places you may wish to contact.

- Department of Regulatory Agencies (DORA) at 303-894-7855 or 800-886-7675 or <a href="www.colorado.gov/dora">www.colorado.gov/dora</a> or at 1560 Broadway Suite 110, Denver, CO 80202
- Signal at 303-639-9320 or 6130 Greenwood Plaza Blvd., Greenwood Village, CO 80111
- Office of Behavioral Health at 303-866-7400 or 3824 W Princeton Cir., Denver, CO 80236
- Access Behavioral Health Care at 303-751-9030 or 1-800-984-9133
- Department of Health Care Policy and Financing (HCPF) by calling (303) 866-3513, toll-free at 1 (800) 221-3943, or at 1570 Grant Street, Denver, Colorado 80203
- Ombudsman for Medicaid Managed Care at (303) 830-3560, toll-free at 1 (877) 435-7123, or TTY at 1 (888) 876-8864
- Your insurance company (often complaints can be accepted online or by calling the member services department)