



Client Financial Responsibility

Your Financial Responsibility:

As a recipient of our healthcare services, clients have a financial responsibility for the care they receive. While we can assist in navigating insurance benefits, it is important to understand that the client is ultimately responsible for all charges not covered by the client's insurance plan.

Payment Expectations:

- **Payment at Time of Service:** Co-payments and any estimated patient responsibility amounts (such as deductibles) are due prior to or at the time of service.
- For your convenience, you may pay via your text or e-mail reminder message after confirming, with our front desk staff in office, or call our Billing department at 303-597-3399.
 - We also offer easy payment online:

<https://www.allhealthnetwork.org/pay-your-bill/>

- **Balances Due:** All patient balances not covered by insurance are your responsibility. We will send statements and text messages with this information, and payment of outstanding balances is expected. We may also offer payment plans for larger balances; please inquire with our billing department for more information.
- **Past Due/Large Balances:** Balances left unpaid may result in service disruption and collections. Should a balance be past due, our Financial Case Manager will outreach you and your clinician to support your ability to meet your financial responsibilities.



Insurance Billing and Verification:

- **Insurance Information:** Please provide accurate and up-to-date insurance information at each visit. Having your current insurance card on file is essential for us to bill your insurance directly.
- **Benefit Verification:** While we strive to verify your insurance benefits prior to your appointment, this is not a guarantee of payment. Insurance policies vary widely, and coverage can change. There may be specific services that your insurance company does not cover. We highly recommend that you contact your insurance provider directly to understand your specific benefits, including deductibles, co-pays, co-insurance, and any prior authorization requirements for the services you anticipate receiving.

Questions and Assistance:

We understand that healthcare billing can be complex. Our billing team is available to assist you with any questions or concerns regarding your financial responsibility. **Please do not hesitate to contact our Billing Department at 303-597-3399.**